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Her recent publications include: the book, [The Heart of Leadership: Inspiration and Practical Guidance for Transforming Your Health Care Organization](#), a study of ten transformational healthcare leaders; *Achieving an Exceptional Patient and Family Experience of Impatient Hospital Care*, an Institute for Healthcare Improvement Innovation Series White Paper; *10 years After To Err is Human: Are We Listening to Patients and Families Yet?* National Patient Safety Foundation and *A Guide for Field Testing: Creating an Ideal Transition to a Skilled Nursing Facility*, an Institute for Healthcare Improvement resource.

Barbara has a BS and MS in nursing and a doctorate in educational leadership. Her previous roles include: at Allina Hospitals and Clinics, MN – Executive VP of quality, safety, and technology; Hospital and clinic CEO at United Hospital; VP of Patient Care/CNO at United Hospital; System CNO Council Chair; at Minneapolis Children’s Medical Center – VP of Patient Care/CNO; Pediatric nurse practitioner; maternal-child health nurse.