

# Meeting of the Minds 2010

Rethinking Health Services with Patients Top of Mind

Mary Jo Haddad

President & CEO

The Hospital for Sick Children

June 23, 2010



Healthier Children. A Better World.

**SickKids**

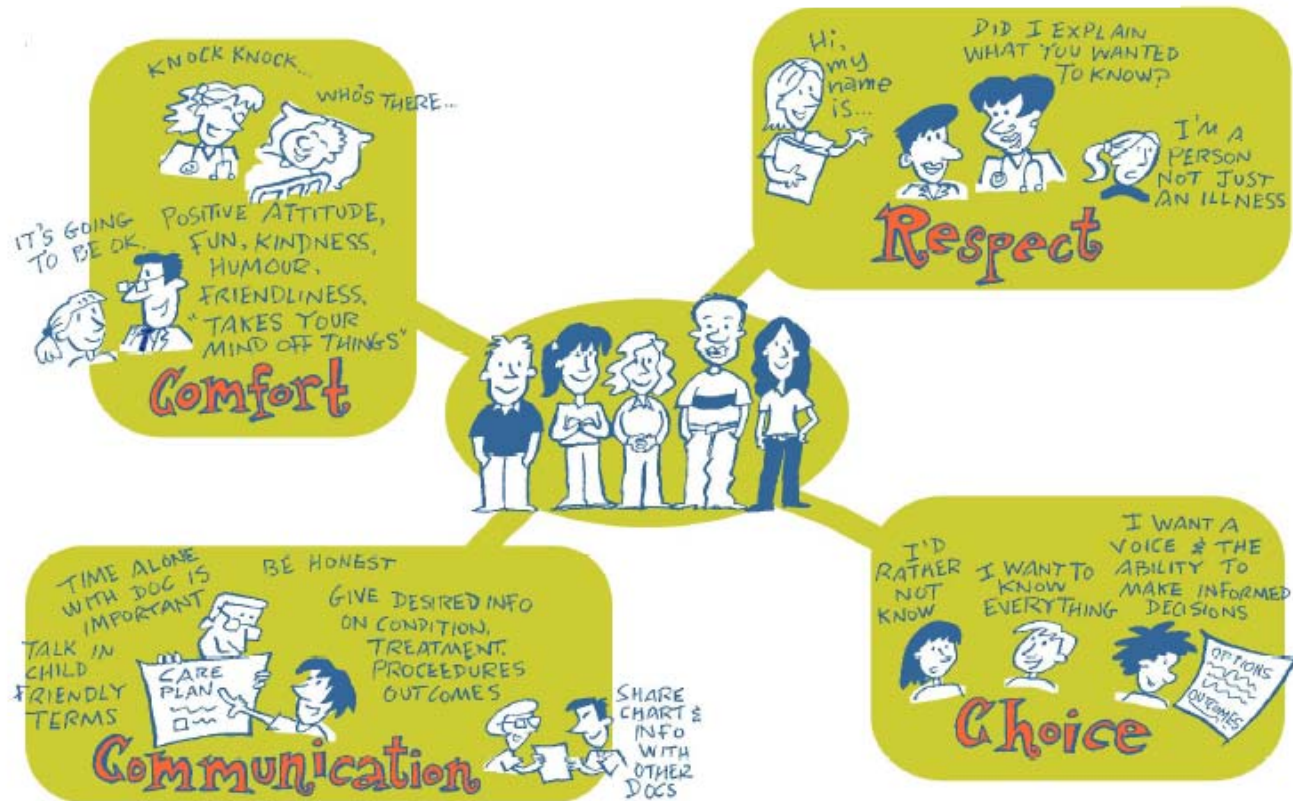
THE HOSPITAL FOR  
SICK CHILDREN

# Dominant Themes from a Patient/Family Perspective



SICKKIDS FOCUS GROUPS  
SUMMARIES JUNE 21-05

# Dominant Themes from a Child Patient Perspective



CHILDRENS COUNCIL  
CONSULTATION MAY 24/05

# The Children's Advisory Council

## Giving Patients a Voice

- “When kids feel involved, they do better in care. To be part of that, and to be a voice for children and give them access to the same kinds of care that I had, was amazing.”
- Now 22, and a SickKids patient from the time he was 3 months old, spent 5 years on the Children's Council.

# Sharing Information

June 2010

CHSRF  
CANADIAN HEALTH SERVICES  
RESEARCH FOUNDATION



FCRSS  
FONDATION CANADIENNE DE LA  
RECHERCHE SUR LES SERVICES DE SANTÉ

*Pass it on!*

Innovative approaches to making  
a difference in healthcare

**Young patients find their voice at  
Toronto's Sick Kids Hospital**

[www.chsrf.ca](http://www.chsrf.ca)