

Central CCAC
Home First
Tools for Change Symposium

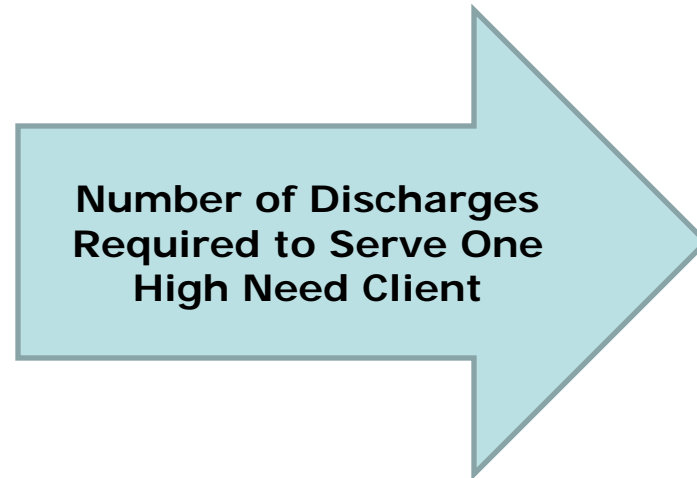
April 26, 2010

Outstanding care – every person, every day

CCAC Service Limits Increased

- May 2008
- Enhanced integration of hospitals and community care
- Increased personal support limits
 - From 15 hours per week
 - Patients waiting for a LTC bed, receiving palliative care services at home, designated programs, e.g. Wait at Home, Stay at Home

Change in PSW Regulations



Cost of High Need Clients

- Number of unique clients receiving over 60 hours personal support per month
 - 773
- Cost to the CCAC
 - \$8.2 million
- Funding to the CCAC
 - \$6.8 million
- Shortfall to the CCAC
 - \$1.4 million

Home First in Central

- Limited to a total of 15 clients from North York General Hospital at any one time
- Accepting a maximum of four clients from Sunnybrook Health Sciences Centre
- Enhanced level of CCAC services to allow ALC hospital patients to return home safely
- Opportunity for client functional abilities to continue to improve through activities of daily living in their own home
- Clients and families have more time to make decisions regarding long-term care
 - Not required for hospital discharge

Kaizan Event – Central CCAC with Service Providers and North York General Hospital Staff



Home First Eligibility Criteria

- Patient is 65+
- Resides in Central CCAC area
- Eligible for CCAC services
- Identified as ALC
 - Medically stable
- Resides in an appropriate home environment
 - Can live safely at home with the enhanced services
- Not a safety risk to self or others
- Needs are able to be met within the Home First service limits
- Family member or caregiver living with client
 - Willing to support the Home First plan of care

Exclusion Criteria:

- Clients who are ALC for rehab, complex continuing care or convalescent care

Home First Services

- Eligible for up to 56 hours per week of personal support
 - Transition to less service over the 90 days
- As needed, Occupational Therapy visits within three days of discharge
 - Mandatory RN visit within 24 hours of discharge
- Up to four nursing visits daily
- Equipment loan from CCAC catalogue as needed or for up to 90 days
- Designated Multi-Service Agencies – VHA and RNS
- Designated Case Managers
 - With intensive case management

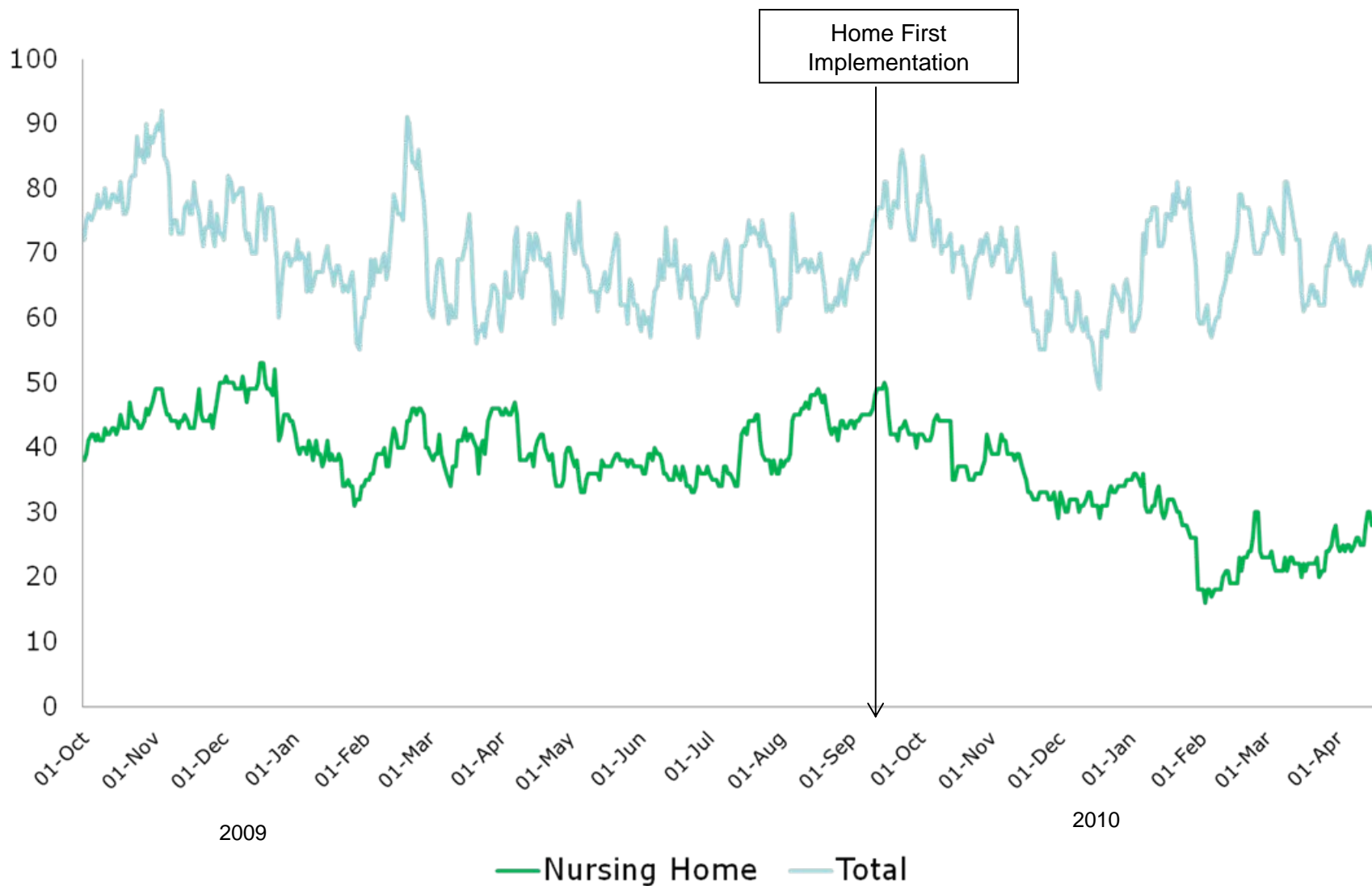
Profile of NYGH Service Metrics

Home First Metrics

(September 24, 2009 to March 31, 2010)

Total Unique Clients on Program	46
Average Age	84.6 years
Average Length of Stay	60 days
Number of Clients Discharged Destination for those discharged from Home First	30 16 – regular CCAC services* 4 – deceased 6 – acute care hospital (for medical reasons, not failure to thrive at home) 1 – discharged from CCAC services 2 – palliative care team 1 – long-term care
* 8 to 12 hours per week PSW	
Average Personal Support Hours	40.6 hours per week
Percent of Clients with LTC File	17.3%
Number of Crisis Placements while on Program	0

NYGH Daily total number of ALC patients



Notes:

1) Reproduced from NYGH Home First Metrics Update, Feb 2010

Questions